

Customer Feedback & Laboratory Survey

1.123452.The services I require are offered by OWTC.12345a.Are there any additional services you wish we could provide?123453.I am satisfied with the time it takes to receive my report.123454.I receive my invoices in a timely manner and all fees are clearly shown on my invoice.123455.The OWTC customer service and staff are professional, provide knowledgeable support and answer my questions or concerns.123456.OWTC is fairly priced.123457.OWTC provides me with reliable, high quality results and reports.123458.OWTC informs me of new products and services they offer.123459.I would recommend OWTC to others.12345	Please circle the number that best describes the statement:		Strongly Disagree			Strongly Agree		
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What do you believe OWTC could do to better service your needs and requirements?

What do you believe OWTC excels in?

Additional Comments:

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